

## Industry Contacts for Assistance During an Emergency

The NCC maintains a contact list of Communications Company representatives who may provide assistance during an emergency. To obtain these contacts during an emergency the Company needing assistance should call the National Coordinating Center for Telecommunications (NCC) which is operational 24x7 at 703-607-4900. The NCC following an authentication process will contact the representative of the Company from which assistance is sought and that representative will immediately contact the representative of the requesting Company. A [Mutual Aid template](#) is available on this NRIC website which may be used by the “requestor” and “provider” companies to ensure that both parties have a complete understanding and agreement of the terms and conditions of this transaction.